



REQUEST FOR WARRANTY/NON-WARRANTY PARTS FORM
FOR DXAIR A SERIES & DXAIR B SERIES DEHUMIDIFIERS

Note: Phone calls are not accepted for parts pricing and availability. The following information must be completed and returned to Veri-Dry. Please allow 24-48 hours for processing.

DATE _____ CUSTOMER/JOB NAME: _____

CUSTOMER ADDRESS: _____

MECHANICAL CONTRACTOR: _____

TELEPHONE: _____ EMAIL: _____

UNIT MODEL # _____, NOMENCLATURE _____, SERIAL NUMBER _____

DEFECTIVE PART: _____

REASON FOR FAILURE: _____

UNIT INSTALLED DATE: _____

BILL TO: _____

SHIP TO: _____

Additional
information: _____

Note: parts may be required to be returned to the factory for credit at client's expense, for final determination of warranty/non-warranty; or factory may request that parts be held for 90 days by the client. Factory may request pool chemistry reports to approve/deny warranty claim. Please note pool chemistry records of balancing may be required with any claim form submitted. Factory will not provide warranty for any equipment or peripheral items that are deteriorated or become defective due to poor pool chemistry, imbalance of chlorine, salt, bromine, etc.

All parts must be paid for and/or may be required to be returned directly to factory for credit. Factory will notify client if return of part is required for review and/or warranty. Freight costs out/inbound are not covered by factory warranty. Reinstallation is not covered by factory warranty.

Fax: 239-790-5190 or email sales@dxair.com